



H.E. Antonio Guterres Secretary-General United Nations New York, NY 10017 United States

Your Excellency Secretary-General,

We are delighted to confirm that Zain Group supports the Ten Principles of the United Nations (UN) Global Compact on human rights, labor, environment, and anti-corruption. This communication signifies our intent to implement and report on these principles.

We are committed to making the UN Global Compact and its principles part of the overarching strategy, culture, and day-to-day operations of Zain Group, and to engaging in collaborative projects that advance the broader developmental goals of the UN, particularly with respect to the Sustainable Development Goals. We are preparing to make an unequivocal statement of this commitment to our stakeholders and the general public.

We are fully aware that the requirement for participation in the UN Global Compact includes an annual submission of a Communication on Progress (COP), describing our company's endeavors to implement the Ten Principles. We are strong advocates for public accountability and transparency and therefore commit to report on our progress within 12 months of joining the UN Global Compact, the details of which will also be reflected in our annual sustainability report, on our official website, and annually thereafter according to the UN Global Compact COP policy.

We also agree to institute the following:

- · A statement signed by the Vice-Chairman and Group Chief Executive Officer of Zain Group articulating our ongoing support for the UN Global Compact and renewing our commitment to its initiative and its principles. We understand that this is a separate letter from our initial letter of commitment to join the UN Global Compact.
- · A catalog of actions (i.e., disclosure of any relevant policies, procedures, and activities) the company has taken (or plans to undertake) to implement the UN Global Compact principles in each of the four issue areas (human rights, labor, environment, and anti-corruption).
- · A measurement of outcomes (i.e., the degree to which targets/performance indicators were met, or other qualitative and/or quantitative measures of results).

Once again, I would like to take this opportunity to express our enthusiasm in playing our part in collaborating with the UN and reaffirming our advocacy for the important matters being addressed under the UN Global Compact initiative.

Sincerely yours,

Bader Nasser Al-Kharafi Vice-Chairman & Group CEO

Zain Group